



भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
दक्षिण मध्य रेलवे SOUTH CENTRAL RAILWAY  
गडल कार्यालय, कार्मिक शाखा, विजयवाडा

Divisional Office, Personnel Branch, Vijayawada-520 001.

सं No. SCR/P-BZA/721/HRMS-NPS/2024

दिनांक Dt:23.05.2024

**All Concerned**

**Sub : Conducting of 'Sneha Hastham Outreach Programme' - Reg.,**

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The 'Sneha Hastham Outreach Programme' was launched by the undersigned on 29<sup>th</sup> Feb 2024 and the objective of this programme is that a team along with Presiding Officer will go to the field units of BZA division and collect the grievances of service matters from the serving/retired employees at prominent places all over BZA division of S.C. Railway. Seven programmes were organised at BTTR, COA, ELS/BZA, GDV, RJY, OGL and BVRM stations as on date and more than 60% of cases were cleared as on date. Sri. M. Anirudh, APO/Tfc./BZA will be the Presiding Officer for this programme.

Moreover, 'Grievance Parade' has also been launched on 26<sup>th</sup> April 2024 which was aimed at reaching the unreached. The officer from the Personnel Branch will visit the Shopfloors of Workshops, lobbies of various departments, interact with the employees on job to know the service related issues and grievances. The nominated team tries to solve the issue/grievance on spot or 7/15/30 days respectively based on the nature of the grievance. The grievances are closed only after receiving positive feedback from aggrieved employees.

In order to reach all over the division, the following schedule is prepared well in advance so as to enable maximum number of serving/retired employees to utilise this opportunity.

Station	Date	Nominated Staff
BPP	07.06.2024	
TDD	21.06.2024	Concerned Section Ch.S&WI
WD/DLS	12.07.2024	Sri. Y. Naga Raju, S&WI
TUNI	26.07.2024	Sri. M. S. Reddy, OS
NLR	09.08.2024	Sri. K. Sunil Kumar, OS/NRT
EE	23.08.2024	Sri. K. Seshagiri Rao, OS/SH
TEL	06.09.2024	Sri. S. Charan, Sr.Clerk/DDC
NS	20.09.2024	Sri. B. Satish Giri, Jr.Clerk/DDC
SLO	04.10.2024	Two General Assistants
GDR	18.10.2024	

(ANAND KATTA)IRPS  
Sr.Divl.Personnel Officer/BZA

- Copy to : All APOs for kind information;  
" : All concerned supervisory officials for information and to give wide publicity among the employees working under their control;  
Copy to : Ch.OSs : Genl. & Pass for Information and necessary action;  
" : PREM Members of SCRE Sangh and SCRM Union;  
" : Divl.Secretaries : AI SC/ST Rly.Employees Assn.& OBC Association.